

International Conference on the Teaching of Languages for Specific Purposes, Final Conference of the Project LSP-TEOC.PRO
Poznań, 5-6 July 2023



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IO8: Methodologies, guidelines, evaluation method and tool



Why Evaluate? Evaluation Purposes



ACCOUNTABILITY

Source: RussellFutcher.com



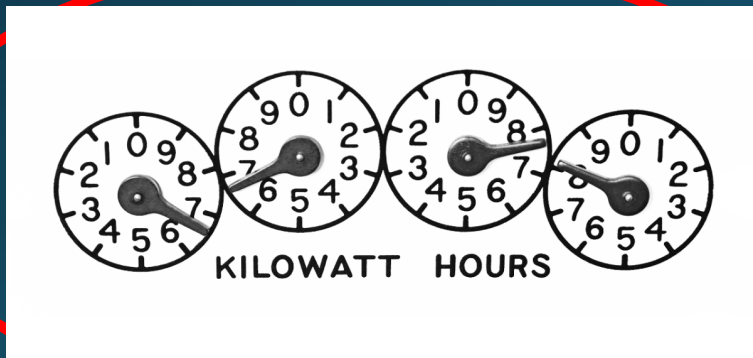
KNOWLEDGE

Source: The British Library



LEARNING

Source: National Geographic



OPERATIONAL EFFICIENCY & EFFECTIVENESS

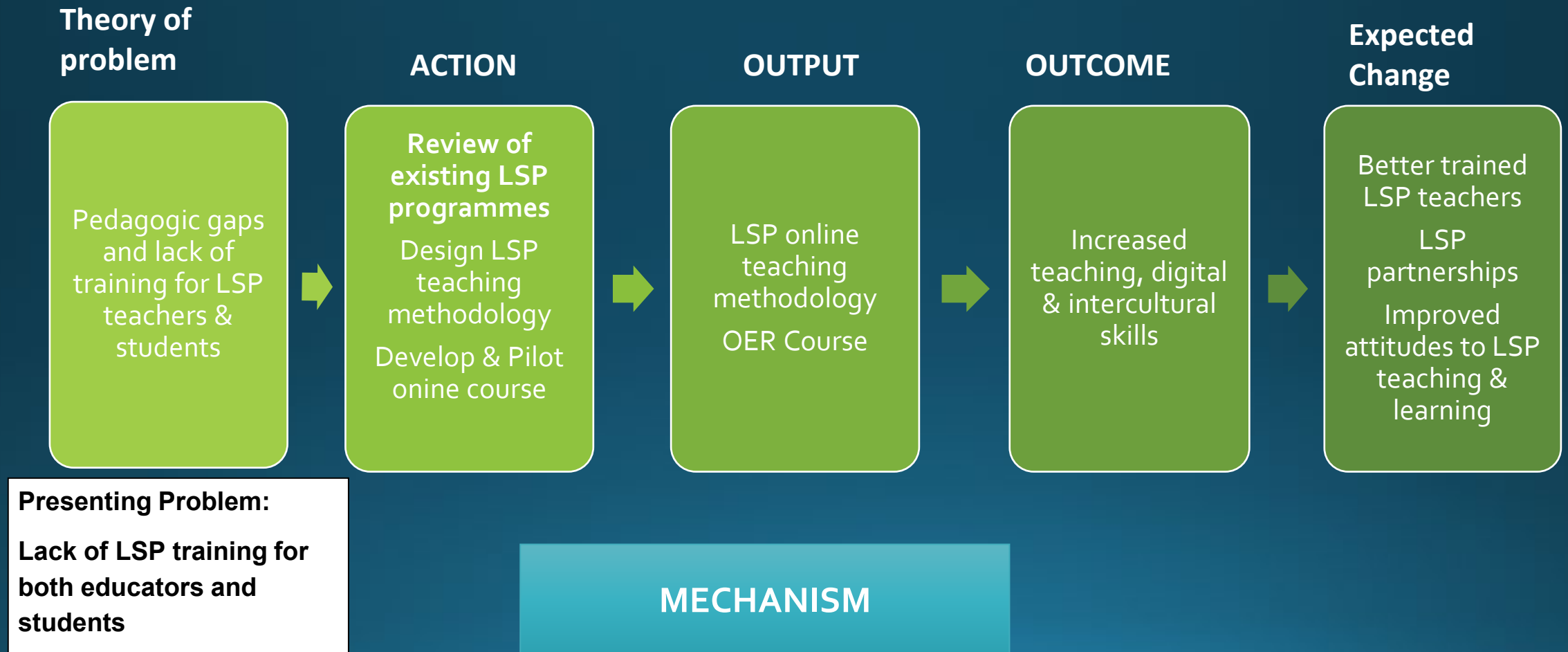
Source: The Green Age

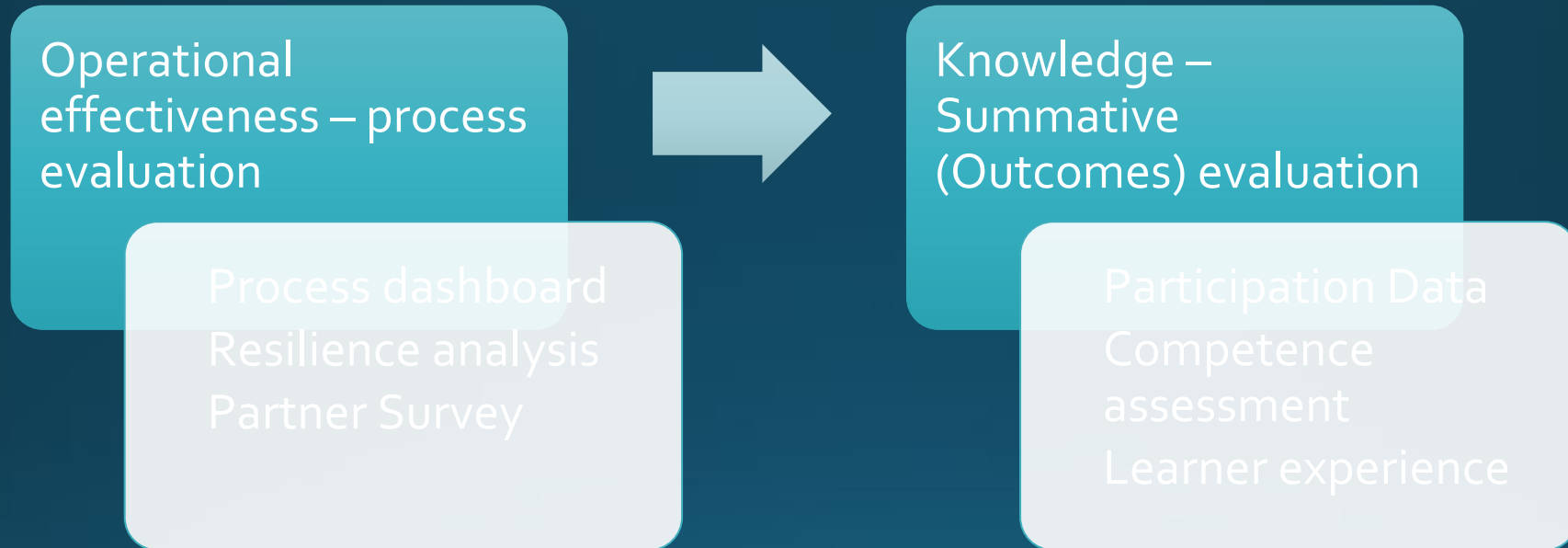


SUSTAINABILITY

Source: SKOOT.Eco

Methodology - Theory of Change





PROCESS EVALUATION

Process Dashboard

Dimension	Indicators	Status at: 31/5/21	Project target
Research	No. Literature review items and good practice cases reviewed	532 institutions; 12 programmes	NS
Development	No. of content modules developed in target languages	8	NS
	No. issues detected and solved (IO4)	Continuous review process	NS
	No. piloting diaries completed	29	NS
Implementation/ Piloting	No. LSP students and teachers participating in online course	183	NS
Dissemination	No. visits to project website	597 (public) 1257 (combined)	NS
	No. contacts on social media	1894 reads 61 recommend- ations 34 followers	NS
	No. participants Final Conference	We'll see	NS

Resilience Analysis

- Monitoring tools and resilience - keeping tabs on quality, progress, challenges, and their solutions
- The challenges: Covid, no f2f meetings until 2023, multiple coordinators, partner attrition, and a new team in France -Earthquakes in Turkey.
- Teamwork, and the legacy of TRAILS – resilience and commitment, despite the challenges
- The tools to support the process: quality register, dissemination monitoring, ethics and data protection, risk monitoring and management, quality system support.
- Process dashboard
- Quality and peer reviews
- Multiple iterations IO₃ – IO₄ - IO₅ – IO₆ – IO₇
- Management, management support
- Partner surveys and a risk register

Risk monitoring and other tools



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LSP-TeocPro Project risk register .XLSX

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100% | 123 | Defaul... | 12 | B I A

E18 | fx As above. IO6 lead partner significantly impacted by the devastating earthquake in Adana, but still working.

	A	B	C	D	E	F	G	H	I	J	K
	Risk No.	Date identified	Related WP	Risk Owner	Risk Description	Imminence 1-5	Likelihood 1-5	Impact 1-5	Risk Score 1-15	Action taken	Result
5											
6											Solved
7											In progress
8											Escalated
9	1	2/10/2020	M - all WP's	Coordinator	Co-ordinator at JADE left post at JADE and pro	5	5	3	13	Interim co-ordinator appointed. New coordin	Solved
10	2	5/5/2021	IO3	IO3 lead/all partne	No IO in application for developing course OL	4	5	5	14	IO2 and IO3 suggested solution adopted by p	Solved
11	3	14/09/2021	IO3	Coordinator	MOODLE system crash at JHS. Threat to MOO	5	4	4	13	New MOODLE course set up at JHS to facilitat	Solved
12	4	14/09/21	Dissemination	Coordinator	Website access lost - website down, RG page	5	3	3	11	ResearchGate page recreated by UCA. Coordi	Solved
13	5	15/03/21	IO3	IO3 lead/Coordinat	Delay in module production (2 of 10 modules	3	4	4	11	Reviews in progress, amendments expected s	Solved
14	6	17/05/22	103	Coordinator	Partner leaving the project (Pforzheim)	5	5	5	15	Re-distribution of tasks and remaining budg	Solved
15	7	09/06/22	103	Coordinator	Delays due to knock on effect of the previous	4	5	4	13	As above	Solved
16	8	09/06/22	104	Coordinator/IO4 Le	Delays in IO3 likely to impact IO4 and project	4	4	4	12	Management consultations undertaken, exte	Solved
17	9	09/06/22	105	Coordinator/IO5 le	As above significant timeline challenges caus	4	4	4	12	As above - IO5 completed delivery timeframe	Solved
18	10	12/07/22	IO6	Coordinator/IO6 le	As above. IO6 lead partner significantly impac	4	4	4	12	As above - IO6 has started little late and will c	Solved
19	11	12/07/22	IO7	Coordinator/IO7 le	As above	3	4	3	10	As above, IO4 translations to take place simul	Solved
20	12	24/02/23	IO6	Coordinator/IO6 le	Poor take-up/significant non-engagement by	4	4	3	11	Participants have/are being sent reminder en	Solved
21	13	26/02/23	Dissemination	Coordinator/all par	ResearchGate, suddenly announced the closu	4	5	2	11	Engaged parties on RG will be invited to enga	Solved
22	14	28/02/2023	M	Coordinator	SF project coordinator for JADE stepping back	5	5	2	12	NN at JADE already engaged significantly in th	Solved
23									0		
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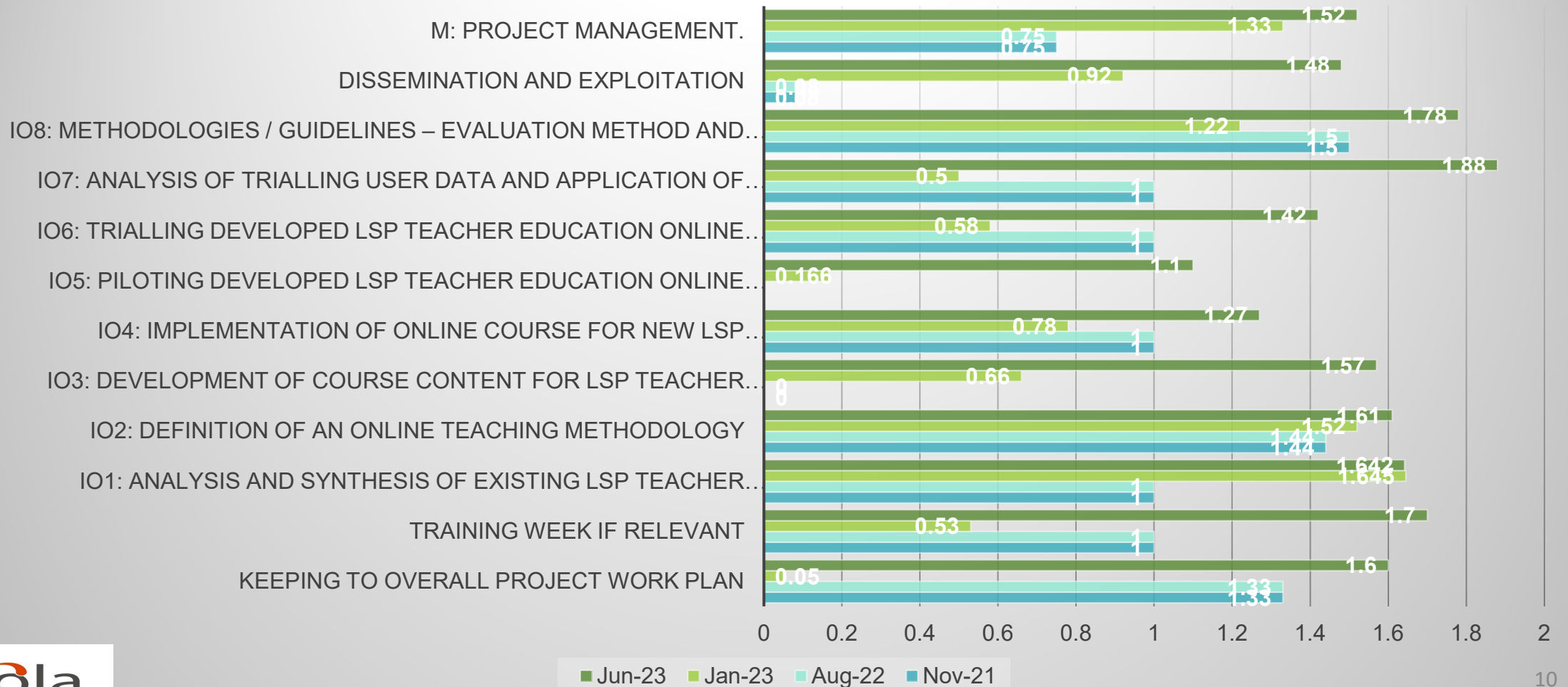
Sheet1

Partner Survey

- Partner surveys are the key tools that have monitored project progress, technological, management and communication issues as the project has progressed.
- They provide a vehicle for all project team members to provide anonymised feedback and record their satisfaction levels with the various aspects of project development and management.
- Partner surveys have been completed by all partners and their teams, throughout the project lifecycle. Results are presented at partner meetings. The 6th and final TPM 6 took place yesterday.
- The most recent partner survey feedback and satisfaction ratings were presented to partners yesterday.
- The surveys deal with 3 key areas: Management issues; Communication and Collaboration; Meeting Objectives and Targets. Satisfaction scores: -2 -1 0 1 2

Meeting objectives and targets, satisfaction and concerns ratings 2021-2023

Meeting objectives and targets 2021-2023



Overcoming challenges – teamwork

Essentially - the full partnership has risen to the various, and significant challenges

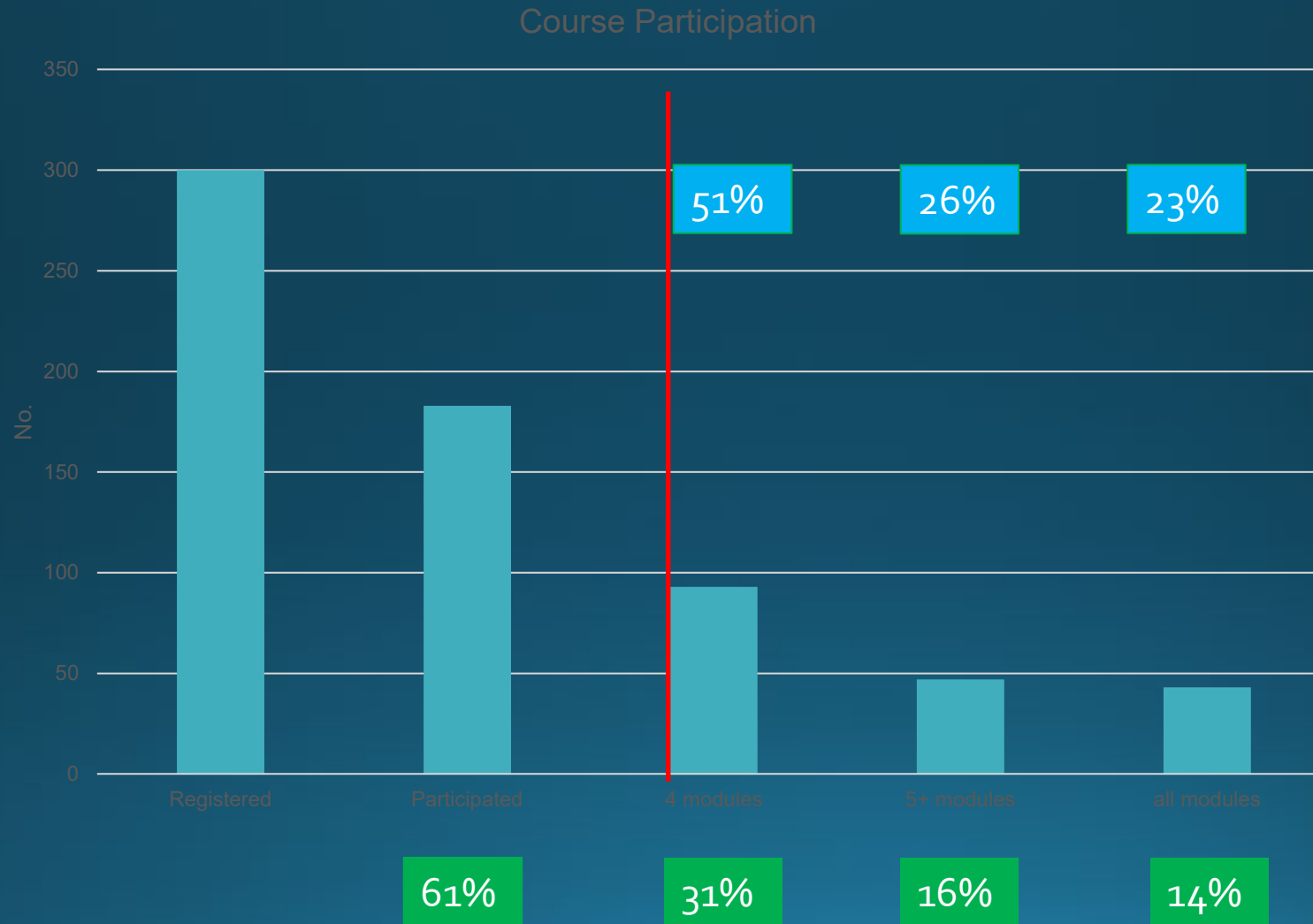
- It has been a thankless management task from IO3-IO8 to the present
- As previously pointed out, the partnership has drawn on the experience from TRAILS summer school, and our Turkish partner who has integrated with the team fully.
- Inter-partner teamwork has frequently triumphed
- Innovative solutions and the sharing out of additional workloads on the loss of a partner have been efficient
- It has been challenging for one completely new team to replace another team halfway through the project and just as the most challenging work was to begin
- Throughout the project there has been a strong commitment to see the job through and produce an excellent product.
- A team of some of Europe's most eminent, and committed LSP experts, Universities and independent research organisations has helped!
- A special thank you to our Turkish partner and IO6 lead, working from Adana, which was devastated by earthquakes at the most crucial point for IO6 in February this year!



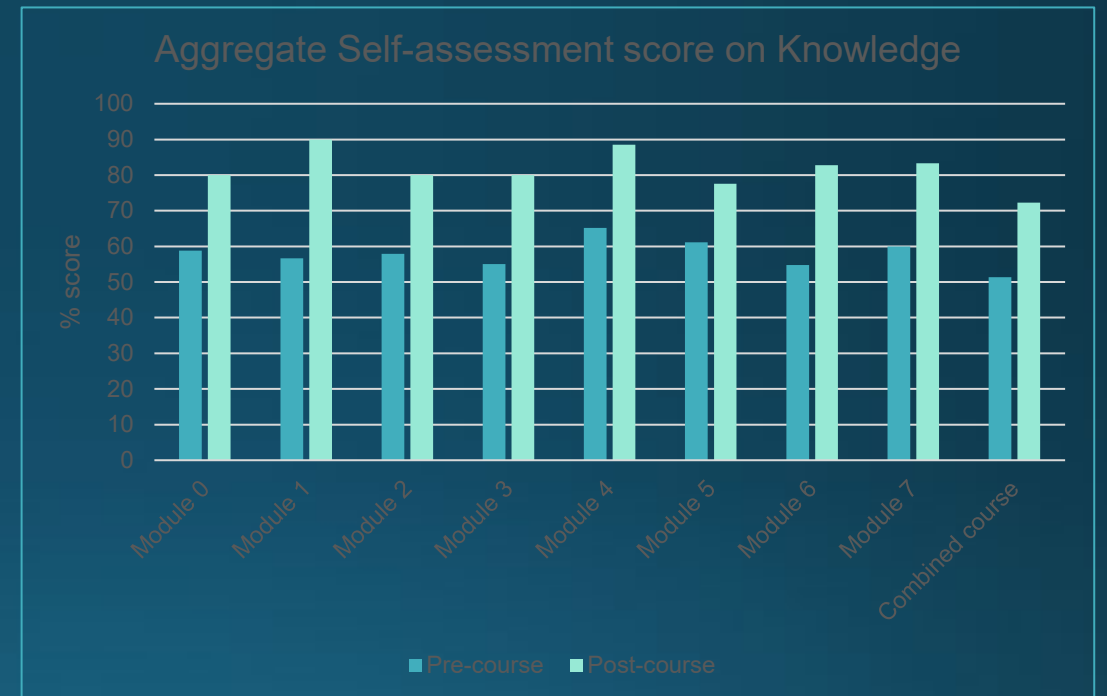
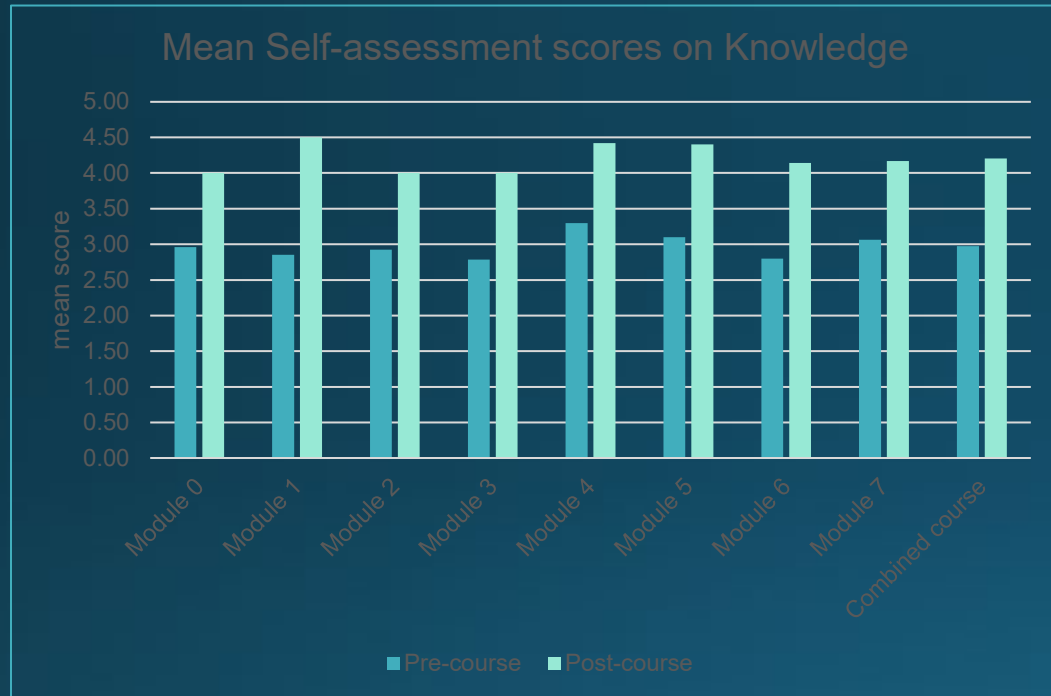


SUMMATIVE EVALUATION

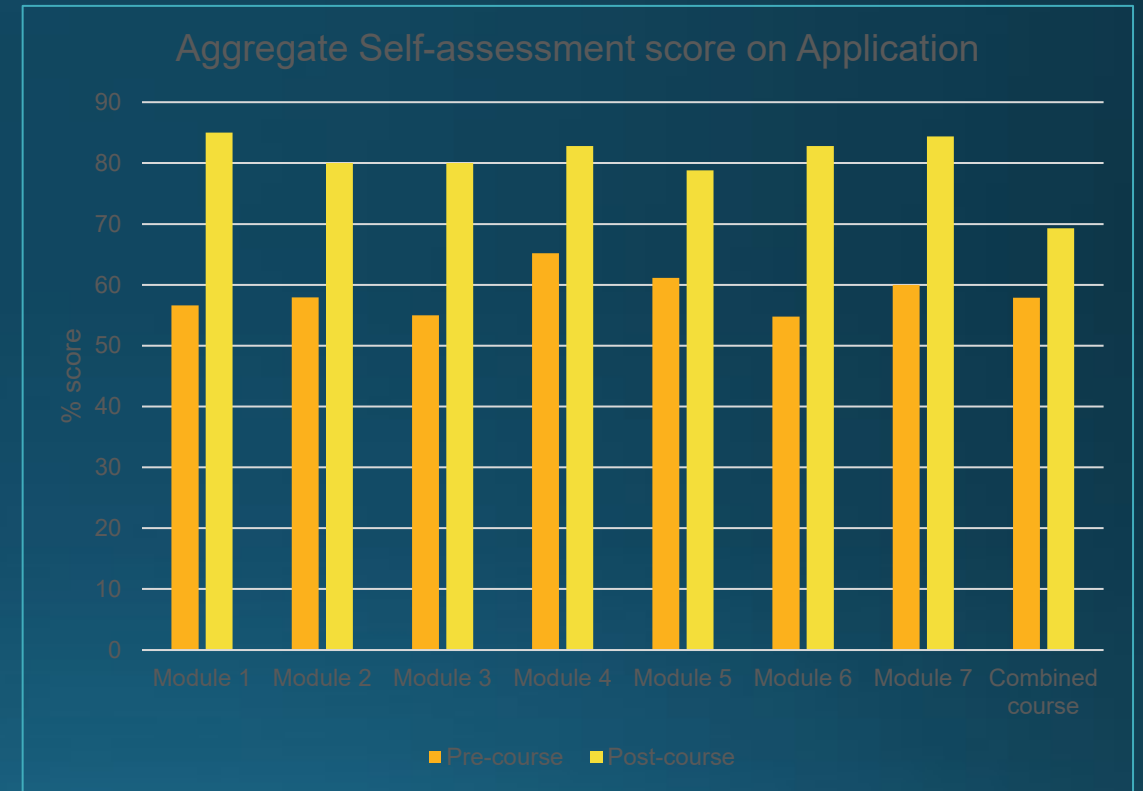
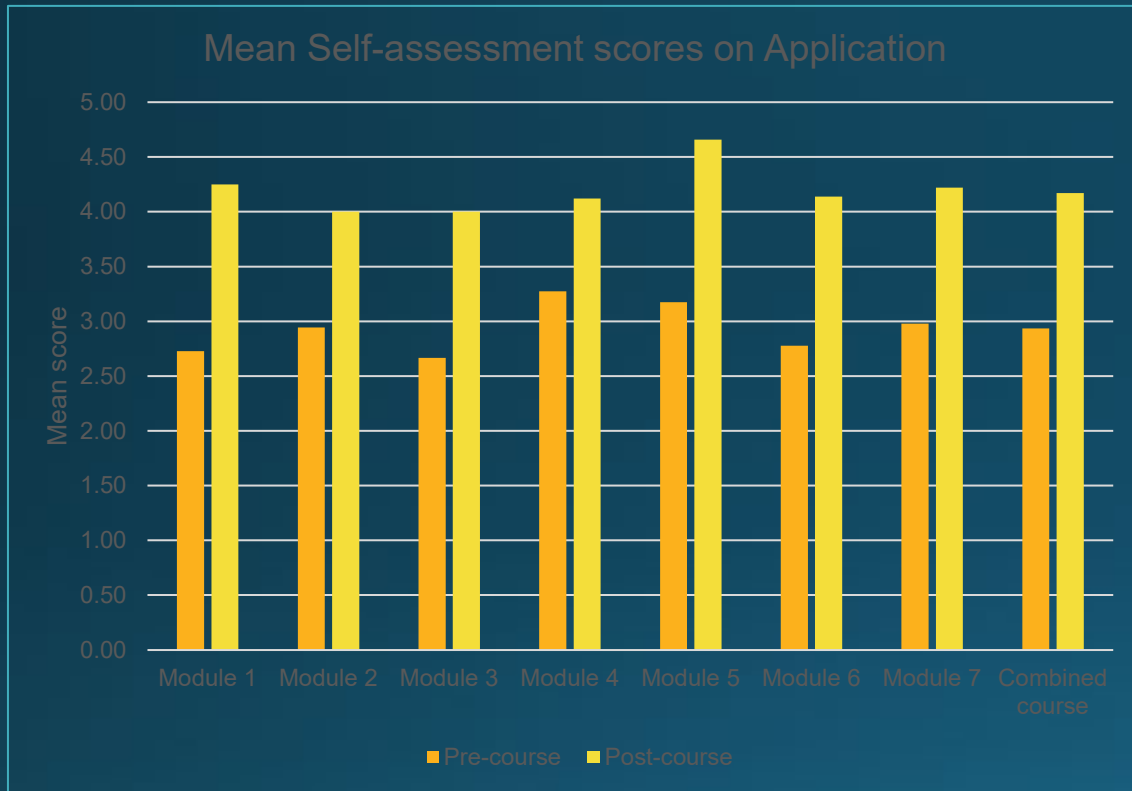
Course Participation Analysis



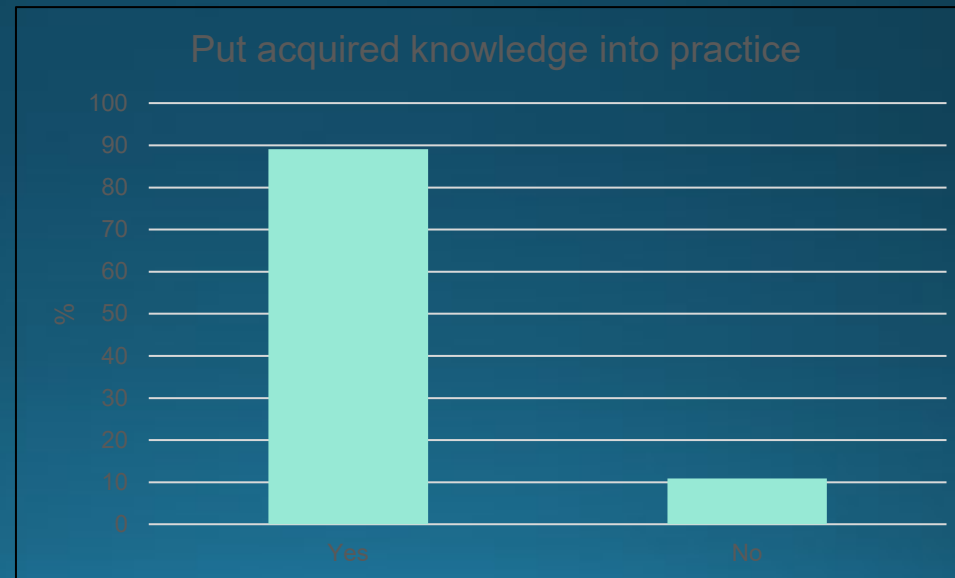
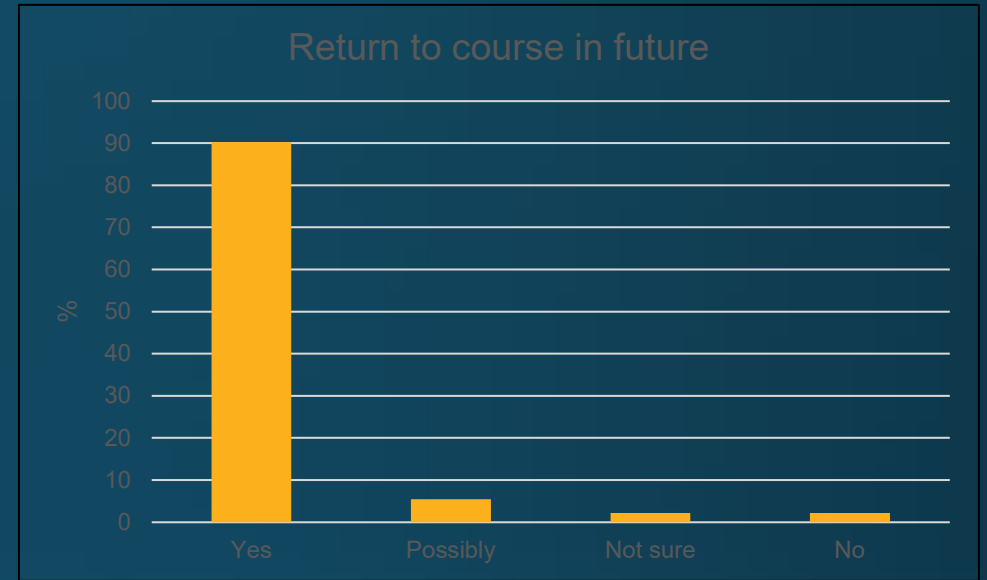
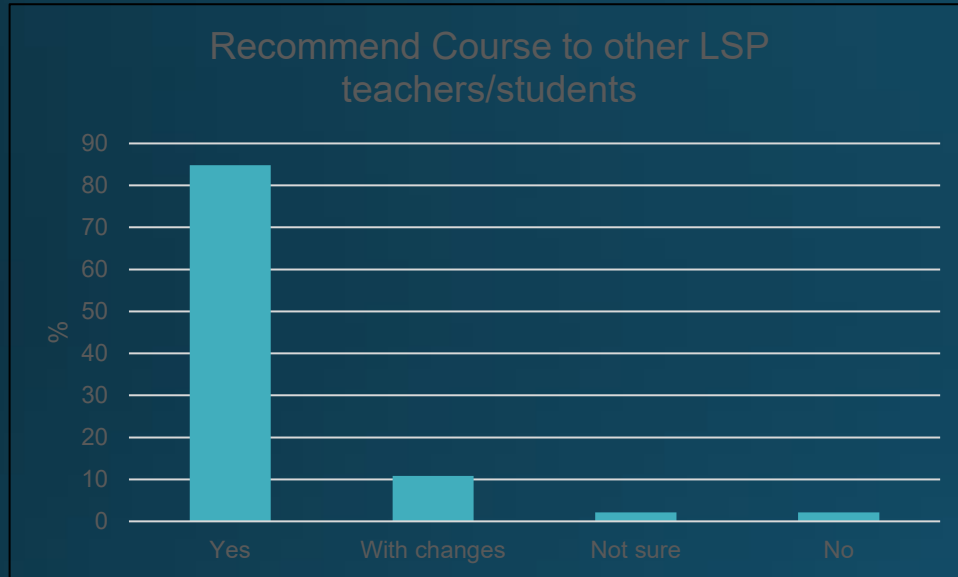
Outcomes: effects of participation on LSP Knowledge



Outcomes: effects of participation on LSP Application



The Learner Experience



Learner experience: feedback

62 Positive Comments

“The course is **outstanding**, and I have **enjoyed every module!**”

“The main **strength** of the course is **its content: very relevant, to the point, easy to understand and practice-oriented**”.

“**Interesting topics, effective study materials, motivating activities**”

“They were **concise, easy to follow and knowledgeable**, good references are given to keep reading and learning from more specific learning experiences”.

Suggestions for Improvements

“**More balance and co-ordination on length, level of difficulty**”

“**Theoretical information is very complete, but it includes many issues that are not essential**”

“**Design and videos could be more attractive to retain interest and motivation**”

Overview: where we are on the Change Journey

